

## **A Privacy policy – ISARIC Website and Newsletter**

<http://www.isaric.org> also known as <http://www.isaric.tghn.org> (“This site”) is operated by the University of Oxford, and the MailChimp account used to distribute ISARIC’s Newsletter (The ISARIC News Round-up) is hosted on MailChimp, but maintained by the ISARIC Global Support Centre at the University of Oxford. We are committed to protecting the privacy and security of your personal information (‘personal data’).

This policy (together with our [terms of use](#) for <http://www.isaric.org> together with any other documents referred to in it) describes how we collect and use your personal data during your use of our site, in accordance with the General Data Protection Regulation (GDPR) and associated data protection legislation.

## **B Who is using your personal data?**

The University of Oxford<sup>1</sup> is the “data controller” for the information that you provide to us when visiting this website. This means that we decide how to use it and are responsible for looking after it in accordance with the GDPR.

Access to your personal data within the University will be provided to those staff who need to view it as part of their work in connection with the operation of this website. It will also be shared with the third parties described in Section H.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. We may update this policy at any time.

By visiting our site you are accepting and consenting to the practices described in this policy.

## **C Glossary**

Where we refer in this policy to your ‘personal data’, we mean any recorded information that is about you and from which you can be identified. It does not include data where your identity has been removed (anonymous data).

Where we refer to the ‘processing’ of your personal data, we mean anything that we do with that information, including collection, use, storage, disclosure or retention.

## **D Types of data we collect about you**

We will collect, store, and use the following categories of data when you use our site:

---

<sup>1</sup> The University’s legal title is the Chancellor, Masters and Scholars of the University of Oxford

**Data you give us.** You may give us data about you including:

- Your name
- Your email address
- Job category (registering to [www.isaric.org](http://www.isaric.org) only)

**Data we collect about you.** If you consent to our use of cookies

- If you visit our site, we will automatically collect certain technical information, for example, the type of device (and its unique device identifier) you use to access our site, the Internet protocol (IP) address used to connect your device to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system, mobile network information and platform.
- We will automatically collect information about your visit to our site including the full Uniform Resource Locators (URL), clickstream to, through and from the Website (including date and time), pages you viewed, page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page. We collect the same information regarding your use of the ISARIC News Round-Up, where MailChimp records analytical data such as the opening of Newsletters, clicked links, download errors, bounced emails, location data (where the newsletter has been opened), and the number of times a newsletter has been opened.

## **E      When we collect your data**

We will collect the vast majority of data about you when you register to use our site, correspond with us by e-mail or otherwise, subscribe to our service, participate in discussion boards or other social media functions on our site, participate in a survey, or otherwise engage with any of the functions included on the ISARIC website, or the ISARIC News Round-up.

When you visit our site we may also automatically collect technical information about your visit from your computer.

## **F      How we use your data**

We process your data for one or more of the following reasons:

To provide you with the services or information you have requested e.g. services delivered to ISARIC members through and by other ISARIC members or the ISARIC Global Support Centre, or by including articles of interest to you into our newsletter.

This processing is necessary to meet our contractual obligations to you or to take steps requested by you prior to entering into a contract. Information processed for this purpose includes, but is not limited to clicks and responses to our newsletter content or social media activities, or visits to pages within our website.

To send you marketing or other types of communication by email e.g. information and promotion related to events, opportunities and courses.

We do this only where you have specifically indicated that you consent to receive such communications, for example, by ticking a box when asked for your explicit consent to receive the ISARIC News Round-Up . You can withdraw your consent at any time by contacting us at [sarah.moore@ndm.ox.ac.uk](mailto:sarah.moore@ndm.ox.ac.uk) or +441865612981. As a subscriber to the ISARIC News Round-up, you are also given the option to unsubscribe to the newsletter by clicking a link at the bottom of an issue of the newsletter and following the instructions. In this event, we will stop any processing as soon as we can. However, this will not affect the lawfulness of any processing carried out before your withdrawal of consent and you may no longer be able to use the site in the same way you did before.

For the purposes for which you use this website and newsletter e.g. as related to improving and updating the website content and functionality.

This processing is necessary to meet our contractual obligations to you, to take steps requested by you prior to entering into a contract or to meet our legitimate interests. Information processed for this purpose includes, but is not limited to website use and contact details.

For purposes arising from your use of this website and newsletter, for example, to ensure that we understand who uses our site or newsletter and how our site or newsletter is used and to improve our site or newsletter and ensure they are secure. This processing occurs because it is necessary to meet our legitimate interests in operating this website and newsletter. Information processed for this purpose includes, but is not limited to contact details and website/newsletter use.

We will only use your data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another related reason and that reason is compatible with the original purpose. If we need to use your data for an unrelated purpose, we will seek your consent to use it for that new purpose.

Please note that we may process your data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

## **G Marketing**

We would like to send you information by email about events, services and opportunities which may be of interest to you.

We will not provide your data to other businesses so they can use it for marketing purposes.

We will only ask whether you would like us to send you marketing messages when you subscribe to our newsletter or when you update your settings. You will have the opportunity to clearly set out what messages you wish to receive by ticking these boxes.

You can also manage your preferences by updating / changing your privacy settings of your account.

## **H      Sharing your data with third parties**

We will not share your data with third parties who provide services on our behalf.

If you are an ISARIC member or if you have registered with our Expert Pool we may, however, share your data with the following organisations: WHO, GloPID-R, or research funders or other parties involved with responses to public health emergencies and infectious disease outbreaks for the following reasons: in order to facilitate rapid clinical research responses to outbreaks of pandemic potential. (To find out more about ISARIC Membership or joining the Expert Pool, please email [sarah.moore@ndm.ox.ac.uk](mailto:sarah.moore@ndm.ox.ac.uk) )

We may also share your personal data with third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our site terms of use or to protect the rights, property or safety of our site, our users, and others.

Where your data is shared with third parties, we will seek to share the minimum amount necessary.

## **I      Where we store or use your data**

We may store data collected by the website electronically. The data is stored on our secure local servers within the UK.

There may be occasions when we transfer your data outside the European Economic Area (EEA), for example, when we communicate with you using a cloud based service provider that operates outside the EEA such as Survey Monkey and MailChimp. Such transfers will only take place if one of the following applies:

- the country receiving the data is considered by the EU to provide an adequate level of data protection;
- the organisation receiving the data is covered by an arrangement recognised by the EU as providing an adequate standard of data protection e.g. transfers to companies that are certified under the EU US Privacy Shield;
- the transfer is governed by approved contractual clauses;
- the transfer has your consent;

- the transfer is necessary for the performance of a contract with you or to take steps requested by you prior to entering into that contract; or
- the transfer is necessary for the performance of a contract with another person, which is in your interests.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of data transmitted to the website and any transmission is at your own risk.

## **J Third party websites**

Our site contains links to and from various third party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **K Retaining your data**

We will only retain your data for as long as we need it to fulfil our purposes, including any relating to legal, accounting, or reporting requirements.

## **L Your rights**

Under certain circumstances, by law you have the right to:

- **Request access to your data** (commonly known as a "subject access request"). This enables you to receive a copy of your data and to check that we are lawfully processing it.
- **Request correction of your data.** This enables you to ask us to correct any incomplete or inaccurate information we hold about you.
- **Request erasure of your data.** This enables you to ask us to delete or remove your data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your data where you have exercised your right to object to processing (see below).
- **Object to processing of your data where we are relying on our legitimate interests** (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. [You also have the right to object where we are processing your data for direct marketing purposes.]
- **Request the restriction of processing of your data.** This enables you to ask us to suspend the processing of your data, for example if you want us to establish its accuracy or the reason for processing it.

- **Request the transfer of your data to another party.**

Depending on the circumstances and the nature of your request it may not be possible for us to do what you have asked, for example, where there is a statutory or contractual requirement for us to process your data and it would not be possible to fulfil our legal obligations if we were to stop. However, where you have consented to the processing (for example, where you have asked us to contact you for marketing purposes) you can withdraw your consent at any time by emailing us at [sarah.moore@ndm.ox.ac.uk](mailto:sarah.moore@ndm.ox.ac.uk). In this event, we will stop the processing as soon as we can. However, this will not affect the lawfulness of any processing carried out before your withdrawal of consent and you may no longer be able to use the site in the same way as you did before.

If you want to exercise any of the rights described above or are dissatisfied with the way we have used your information, you should contact the University's Information Compliance Team at [data.protection@admin.ox.ac.uk](mailto:data.protection@admin.ox.ac.uk). The same email address may be used to contact the University's Data Protection Officer. We will seek to deal with your request without undue delay, and in any event in accordance with the requirements of the GDPR. Please note that we may keep a record of your communications to help us resolve any issues which you raise.

If you remain dissatisfied, you have the right to lodge a complaint with the Information Commissioner's Office at <https://ico.org.uk/concerns/>.

## **M Cookies**

Our site uses cookies to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our Cookie policy <https://isaric.tghn.org/cookie-statement/>. Similarly, MailChimp also uses cookies to distinguish you from other users. For detailed information on the cookies used and the purposes for which they are used, see MailChimp's Cookie policy here: <https://mailchimp.com/legal/cookies/>

## **N Changes to this policy**

Any changes we may make to our privacy policy in the future will be posted on this page. Please check back frequently to see any updates or changes to our privacy policy.

## **O Contact**

If you wish to raise any queries or concerns about this privacy policy please contact us at [sarah.moore@ndm.ox.ac.uk](mailto:sarah.moore@ndm.ox.ac.uk) or ISARIC Global Support Centre, University of Oxford, WHG Building, Old Road Campus, Roosevelt Drive, Oxford, OX3 7BN, United Kingdom.